

La Maternelle Family Childcare – Parent Questionnaire Outcomes 2017-2018



Number of Questionnaires Returned: 84

Key: X – Child name

Y – Staff Member Name

Tell us something that you particularly like about La Maternelle

Team

- Well organised listen to issues addressed and make sure it is actioned.
- X has a good relationship with all of the staff
- The people that look after X do a fantastic job, they clearly care about him and know his quirks, we know we can trust that he will be looked after and cared for and enjoy himself
- X is happy and enjoys coming to nursery. The staff are friendly and always welcome X into nursery.
- Very supportive staff. Spend time at the end of the day giving a thorough hand over which is fantastic
- How welcoming all the staff are and how they all seem to know X
- Staff friendliness, support for X's additional needs, The staff are friendly and have a good rapport with the children
- I enjoy Tapestry, especially photos and info about what the kids have been getting up to.
- Caring supportive staff who make a real effort – both with ourselves and with X, in getting to know her and supporting her development, calls to myself on the first visits to let me know how she was getting on were greatly appreciated! How friendly everyone is making you feel welcome. How more than 1 staff member seems to know him well. The variety of activities you do with him even though he's only 2 days per week.
- Most of the staff I have interactions with seem experienced and caring towards X as an individual
- All the staff who come into contact with X, everyone is so lovely!
- Flexibility of the staff. Professional attitude.
- When you arrive every member of staff knows X's name The friendly staff and the way my child is encouraged. We
- like that on arrival each morning, each and every child is individually met and greeted by their key workers
- Everyone is very welcoming and knows my son by name. The staff. I feel comfortable leaving X in their care.
- The friendliness of the staff

Other

- The staff are amazing and support X with all his need X is warmly welcomed every session and all the staff very obviously care about the children and enjoy their jobs. The amazing staff!
- The fact that it has achieved Millie's Mark
- Plenty of friendly staff that always have enough time for X and the food is always healthy and there is always something new for X to try, plenty of activities and toys
- Cleanliness, professionalism and smiley faces. The staff! And the outside area
- It's a well-structured environment and find the staff are very caring and professional towards children and parents. Clean setting.
- We absolutely rely on the breakfast bar!

Teaching & Learning

- Variety of activities available to children. Staff are friendly, approachable and really understand my child.
- I like the balance of activities that X does. She is always happy and chatty when I pick her up.
- The variety of activities you do to support development are fantastic!
- That the children are always stimulated and its very focused on teaching and development
- The staff and the amount of crafts and messy play you do
- Teaching the children to be independent e.g. Own breakfast, learning to share and take turns
- Friendly staff, plenty of outdoor activities
- The free play, X loves being able to go outside when he wants
- The early months support was excellent
- Freedom for the children.
- Key worker system/communication.
- Variety of activities offered.
- Variety in developing skills/general development,
- Strong friendship bonds are encouraged
- The range of activities the children do including having visitors in.
- Newsletter has some good suggestions

Environment

- The general feel of the nursery. It seems very much a home from home in the way the rooms are set out.
- Pre-School space includes outdoor area
- Outdoor play – thee area and fact its encouraged.
- I love the outdoor space and that it is used regularly
- Everything! The outdoor time. The different foods that X gets to try. The staff. The facilities. Tapestry. It all combines to makes me confident in leaving X at La Maternelle without the slightest concern.
- The outdoor facilities
- Time spent outdoors and open access with lots of activities
- Constant access to outside
- The outside area, X loves being outside so really suits her
- The outside play is excellent
- Like facilities and learning activities
- Outdoor area and the access to it
- Relaxed atmosphere
- Lots of outdoor play
- The environment is hospitable

La Maternelle Family Childcare – Parent Questionnaire Outcomes 2017-2018



1. My child is happy & enjoys their time at La Maternelle

Strongly Agree – 68%	Agree – 32%	Disagree	Strongly disagree	Can't Comment
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100 % of parents agreed that their child is happy & enjoys their time at La Maternelle.

This is an outstanding achievement & is rewarding feedback for the staff team to receive. Thank you!

Many parents commented on how their children are very excited to come to La Maternelle & are often disappointed when it is not a Nursery day! It is important to us that children have such an enjoyable time at La Maternelle & parents are happy that when their child is at La Maternelle they are reassured about the quality of care & the experience that is provided for their children.

Parent Quotes

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| <ul style="list-style-type: none"> • Since day 1 X has loved it! She is always happy to be dropped off and full of smiles when we pick her up, and exhausted from all the fun she has had! • X has settled in really well and loves her time at nursery • Always happy when we arrive in the morning and still smiling in the evening when we collect him! • X loves coming to nursery and I can see why. It's a fun, caring, stimulating and supportive environment • X is content and comfortable at La Maternelle • He's come on loads since being here | <ul style="list-style-type: none"> • X is always happy when I collect him • X is always excited and enthusiastic when she talks about nursery • Always comes home happy, chatting away about what he's been doing • X loves nursery and looks forward to going each week • We are very happy with the setting at La Maternelle Sandbach. The staff are always polite and happy. Our child always tells us how much she likes it • Despite being timid every morning I know she has a brilliant time every day. |
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Development points – None identified

2. I feel the staff are friendly, approachable & welcoming.

Strongly Agree – 66%	Agree – 34%	Disagree	Strongly disagree	Can't comment
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100% of parents agree that the staff are friendly, approachable & welcoming. Feedback continues to demonstrate that the La Maternelle values & ethos are consistently communicated through staff interactions & communication with parents.

We pride ourselves in the recruitment & training of high quality staff. We endeavor to try to ensure this level of consistency & care is maintained for children & families. We also endeavor continually to withhold this quality through a secure induction & developing training programme that embeds the La Maternelle ethos & values. We continue to ensure that staff feel valued & are rewarded for this high-quality care that they offer. We have many systems to reward staff, including bonuses, prizes, gifts & pay which reflect their role & the work that they do. We also ensure that we tackle under performance & highlight clearly to staff areas that can be further developed where needed to ensure the best possible outcome for children.

Parent Quotes

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| <ul style="list-style-type: none"> • Everyone we have been in contact with is amazing. Nothing is too much trouble, and everyone is so well informed. Y has been a wonderful Key Person, X loves her, and Y is incredible at her job. • Y! She has been fantastic in helping X to settle in, from the first home visit and throughout her time so far at nursery. • Everyone that I have come across are super friendly and always have a smile • Can't imagine X settling in the way she has if it wasn't for Y's hard work, happy and caring manner. • Y is incredibly friendly and always greets us with a smile. She is always calm and deals with all aspects professionally and in a very caring manner. | <ul style="list-style-type: none"> • X has taken to Y being his keyworker very well. • All the staff are lovely and so good with X • All his keyworkers have been amazing • All staff are very friendly and amazing with X X is bubbly and make X at ease when I do drop offs • Everyone we meet is thoroughly nice and friendly • We couldn't be happier with the staff • All staff are brilliant. Y – huge support with toilet training. There were so so excited to celebrate with her, thank you! • Everyone has been good. X has bonded really well with all her keyworkers • Always a warm welcome and a calm atmosphere. Nothing is too much trouble. |
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Development points

More staff keep appearing in the room who we don't know

As the setting has naturally developed, there has been an expanding team. We have tried to ensure that all new staff are introduced, writing letters for individual children/rooms as required & by producing room booklets. All staff are also displayed on the information board in the room & entrance hall. We will continue to ensure this happens consistently.

I feel management are not around enough, the only time we wanted information we never heard back despite asking several times.

We are passionate about being available to parents & providing a high-quality experience. We try extremely hard to be very responsive & we are always present at the Nursery (see leadership & management section).

Please just ask for us if you ever wish to discuss anything or contact the management team via telephone or e mail.

3. I feel the staff & my child's key person really know my child as an individual and support him/her well.

Strongly Agree – 60%	Agree – 39%	Disagree –	Strongly disagree	Can't comment – 1%
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99% of parents commented they were happy with their child/children's key person and the support they have given children and parents. As part of our ethos it is a priority that children are treated individually & key persons tune into individual needs & interests.

Parent Quotes

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| <ul style="list-style-type: none"> • 100% - every day I feel like X is learning something new and that is absolutely down to how well everyone else who knows X • It has surprised me when staff I've never met before know X's name when saying good morning and comment on something personal that he's developing well. • X has built such a bond with Y. All staff that I have seen with x are attentive and each day that we have feedback it is very apparent that they know and understand X. • I cannot sing Y's praises enough, I feel very lucky to have such great people looking after X. • I was surprised by how much all the staff know about X and what she likes and dislikes • Encouragement every time he shows an interest in anything • All staff have been brilliant with X, I feel they really know her personality and make lots of effort with her | <ul style="list-style-type: none"> • Y has a fantastic understanding and knowledge of X and supports all her needs and quirks • X has just moved Key person and has bonded with Y really well. • Y always responds to what we put on Tapestry and follows interests on which is lovely for X • X forms strong relationships with his key workers so it is clear they make a lot of effort to make him happy and see to his needs. • Y is brilliant. X adores her. She knows him really well • Everyone knows what X has done, raising key points about his day. • All staff pay a keen interest in X and her development • Always personal feedback. I fully agree with this – Y knows my son incredibly well and has done so much to support his development and has kept use informed throughout. |
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Development points

- Staff turnover, adjustments to Key People.

Due to the development of the Nursery & some staff leaving, we have adjusted Key People for some groups within the nursery. Whilst we appreciate parents & children may find this unsettling we have always tried very hard to ensure as much consistency as possible & planned as much thoroughness into the transition between Key people. New Key People are carefully selected for each individual role.

We endeavor to have as little adjustments to Key People as possible as we know the importance for the children & families. The system of having the Room Manager as free from the Key person role has worked well to cushion these adjustments & the addition of a support Key Person so that any changes are cushioned as much as possible.

Inevitably we cannot guarantee a Key person will stay at La Maternelle forever but try our very best to retain the high quality members of the team. We also recruit to ensure the quality is consistent.

4. La Maternelle provides a stimulating & enjoyable environment indoors & outdoors for my child.

Strongly Agree – 67%	Agree – 32%	Disagree	Strongly disagree	Can't comment
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100% of parents continue to comment on the effective provision both indoors and outdoors, with an emphasis on the time the children spend in the outdoor area. Spending time outdoors is one of our main aims & forms part of our ethos.

It is fantastic therefore, that this is reflected in the feedback from parents & that they value this approach & see the benefits this has for the children in our care. Our ethos is to continue to keep improving & enhancing areas indoors & outdoors further to continue to provide further opportunities for children which are stimulating & challenging to support their learning, development & interests. For example, in the outdoor area we have added new canopies in the Star & Rainbow Room, comfy areas, low level tables for the Sunshine area plus lots more

Parent Quotes

<ul style="list-style-type: none"> It's a perfect environment for learning and playing and having the best time. The amount of time spent outdoors in all weathers is fantastic. I don't think I could ask more in terms of the activities you do with him, we are very pleased. Always variety both indoors and outdoors – I believe this has all contributed to X's development The variety of activities and apparatus/toys at La Maternelle is impressive and we still remember being impressed when we first visited when we saw practitioners cleaning the toys! Creative range of activities always on offer both indoor and outdoor Particularly appreciate and like the outdoor environment 	<ul style="list-style-type: none"> Like the range of activities X is happiest outdoors and I think its brilliant he can spend so much time playing outside. Love there is a lot of varied outdoor activity Always looks like there's lots to do inside and out Some great activities and love the updates on Tapestry Both our girls enjoy the outdoor area's and the sand pit X loves all the different activities X loves all the outdoor time X is very keen on doing outdoor activities since going to La Maternelle Love the free access to outdoor area The outdoor area is fab. X loves the sandpit
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Development points

Ensure that parents see children accessing the wide variety of resources, activities & provocations by ensuring these moments are documented on Tapestry for parents to see.

We will ensure as much variety in photographs shared with parents as possible

5. My child's learning & development is well supported at La Maternelle & I am kept well informed about my child's development & progress

Strongly Agree – 46%	Agree – 54%	Disagree	Strongly disagree	Can't comment –
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100% parents agreed that their child's learning & development is well supported at La Maternelle & they are kept well informed about their child's development & progress. Many parents commented on the regular updates given about their child's progress through daily feedback, parents' evenings and regular Tapestry updates.

This year we enabled parents to access the progress tracker each time it was completed & parents' evenings. In addition to this we are going to introduce progress drop in sessions where parents can pop in more regularly to view the progress tracking & speak with a child's key person. We are adjusting the Tapestry system to include a monthly observation – reflecting on a child's development & continuing to include next steps & ideas for home. Children are identified early if they need support/intervention on an area & all parents would be consulted if necessary to communicate this targeted support.

We have also included up to date relevant information on newsletters, along with leaflets for parents & tried to prepare take home bags on specific subjects to support children

Parent Quotes

<ul style="list-style-type: none"> Day to day feedback is excellent. I am amazed at X's progress. She is so happy and inquisitive and La Maternelle provides all the tools she needs to progress. Brilliant at encouraging X's speech. Kept informed with new words X has been saying recently. From the pictures on Tapestry to X playtime you can see that the activities he undertakes at nursery have all supported his development. Tapestry is updated on a regular basis when X has learnt something new. I've found the formal tapestry updates brilliant – really reassuring with regards to progress. We are kept up to date with all of X's progress including her recent potty training 	<ul style="list-style-type: none"> Tapestry app and the slips after each day are very good I feel confident in asking questions regarding his development which are always answered well. He is well supported to promote development La Maternelle know what development my child needs to work towards No worries about his development I can see he partakes in various activities I feel X has really developed since attending La Maternelle and the staff have really helped her Love the Tapestry learning journal Tapestry is great, love seeing the pictures The feedback/interaction/time give at the beginning and end of each day I second to none.
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Development points

I am not sure if he's meeting or exceeding expectations of things at his age. More feedback on progress would be good.

Parents evenings are arranged to go through progress information, also progress tracking & summaries. If you feel at any time you would like a further update then please just speak to your Key Person. We will continue to support parents with their ideas for home to support learning. Tracking is available at all times for parents.

It would be good to have a consistent approach – perhaps monthly development targets that both nursery and home can work on together. **Children should all receive the same consistent approach. We will take this into account when reviewing the system (see below).**

6. Regarding Tapestry – I find the online learning journey & weekly updates useful & informative

Strongly Agree – 41%	Agree – 50%	Disagree – 5%	Strongly disagree	Can't comment – 4%
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Parents commented positively about being able to regularly view photographs and updates on what children have been doing at La Maternelle. Parents commented on how useful the updates were for reassurance & as an insight into their child's time at La Maternelle. They also communicated that they were an invaluable source of information & brought a lot of happiness to parents & extended family members. We have embedded weekly updates for each development group which have been a great success. Parents have commented how much they enjoy these updates but also helps them understand how to further support their child's development at home & their understanding of the Early Years Foundation Stage.

Parent Quotes

<ul style="list-style-type: none"> Love Tapestry 😊 • It's nice to get photos and updates on I love logging on and seeing new updates and pictures and how X is interacting with different activities. It's a little glimpse into her day which brightens my day! Feedback and development information is great. Very informative. Love seeing progress. Love the weekly updates especially the ideas for home. I really like that staff comment on pictures we put up at home – a good two-way process/communication We love seeing all the updates of our girls on Tapestry 	<p>progress and activities</p> <p>I like the newsletter with suggestions for activities at home seeing like how often it is updated and information is provided key hold</p> <p>like seeing what everyone has been up to and it's great to</p> <p>love our regular updates of the girls the pictures are brilliant</p> <p>It means I can ask X about everything she's done. I love this!</p>
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Development points

Would be good to have an idea on key development stages to look for so we could work together to further develop X's skills.

I have no idea what I am doing with Tapestry. Would require more information and faster uploads? Keep getting locked out. Would like more updates. 5% of parents disagreed. We have contacted these parents individually to support them to access the Tapestry & ensure they are receiving updates. We have also conducted a review of the use of the Tapestry system to ensure it meets the needs of parents, but also to ensure effective assessment of children. To ensure consistency in the approach & use of Tapestry based on this feedback we have been trialing a new system to meet the needs of parents, but to also ensure that this is used effectively for assessment & to support children on their individuals learning journey (please see separate e mail detailing this)

We have also arranged a drop-in session for parents to come along to seek further information & demonstrations to ensure all parents are familiar with the app & how it can have a positive impact on a child's time at nursery & their learning & development (see separate e mail)

7. La Maternelle has good arrangements for children starting nursery, moving between rooms and starting school

Strongly Agree – 49%	Agree – 39%	Disagree – 1%	Strongly disagree	Can't comment – 11%
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Many parents have commented how very happy they were with the transitions that children had made between rooms within the nursery. This is something that has been well developed over the year & we have worked hard to ensure children & parents receive the best experience as we can offer, adjusting to individual needs as required. Inevitably this process is smoother for some children/parents than others based on their individual needs. There was excellent feedback on the settling in procedure which we have worked hard to further develop. Feedback about home visits indicates how valuable they are. The transitions between rooms has been an area of focus to ensure it is effective & feedback has been good. We will continue to fine tune this. We had a high level of positive feedback about transitions to school. We have established firmer relationships with a larger range of schools this year. Elworth Hall were involved in a school readiness evening for Pre School parents & it was communicated how invaluable this was. We plan to involve them in September this year to support parents earlier on in the year. We have been liaising with a larger number of schools & working hard to ensure all children had a consistent transition & ensuring good developing relationships with schools.

11% parents felt they couldn't comment due to no transition yet taking place for their child.

Parent Quotes

<ul style="list-style-type: none"> • Transition into La Maternelle • Transition between • Very well-planned transition, a lot of time given at the settling her in and making her feel comfortable • The • The home visit and settling in sessions were great. X took to and it was good for me to see she • X is very excited about work. • The transition from the baby room was brilliant as I • X's transition from the home visit to full days has been smooth, thanks to the staff who have been working with looked after transitioning through the rooms • Lots of time and effort to help X settle. Home visit was very supported useful for X and myself. our children • X settled in very quickly and quickly formed a bond with his key workers between rooms. • Highly organised and we're kept informed and involved in • Brilliant transition process so far – really thorough and • Both girls settled in really well using the settling in sessions. 	<p>rooms</p> <p>Not fully tested yet but preparation seems good beginning to transition period when moving was handled well and helped X settle well and without stress the new routine quickly starting in the Star Room enjoyed herself before going back to was</p> <p>concerned about X moving up, but he has thrived in the Rainbow Room. her and looking after her • He was well</p> <ul style="list-style-type: none"> • The settling in sessions were perfect and really • X had a brilliant transition. X was very happy moving every stage. supportive
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Development point

I don't understand yet how the rooms work or when X is due to move

Please feel free to ask your child's Key Person or any member of the management team. We ensure that this information is shared in a timely manner prior to any transition. We will be writing a letter/fact sheet for parents to support this.

8. My child is supported to lead a healthy lifestyle at La Maternelle

Strongly Agree – 57%	Agree – 41%	Disagree – 1%	Strongly disagree	Can't comment – 1%
<p>98% of parents agreed that their child is supported to lead a healthy lifestyle at La Maternelle. Parents commented on the healthy food provided for children and the time spent outdoors. Parents were also grateful for the support offered to their children to try new foods. We are really pleased with the feedback from the questionnaires as we have worked hard on the menus & food offered to children based on prior parental feedback. We have particularly focused on improvements in the tea menu.</p> <p>The menu is created to ensure balance between ensuring health & children eating & enjoying the food offered.</p> <p>We have also introduced themed teas which have been really successful. 1% of parents disagreed however did not state a reason why or how this could be improved.</p>				

Parent Quotes

<ul style="list-style-type: none"> • I think the balance between healthy food and little treats is good. X always gets plenty of fruit and veg and is encouraged to be active. • Weaning has been fully supported by staff at nursery and she has had lots of variety in her meals so far. • Love the food she's given and it gives us literal food for thought at home! • The menu is fantastic, and I leave X there knowing his diet will be good. Lots of variety of food and fresh air/outdoor play. 	<ul style="list-style-type: none"> • Fantastic varied menu with fabulous healthy meals • Food and snacks are always healthy, and X does a lot of outdoor play • The menu is very well balanced, and X is a very active child and has plenty of opportunities to move around and play • Lots of activities and great choice of food • X loves the food and we find they cater to her dietary requirements. Good varied menu with lots of fresh food • I'm always really impressed with the variety of meals and snacks
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Development points

Maybe too much chocolate as he has none at home.

We have adjusted the dessert menu. There is still a variety of desserts & meals are nutritionally balanced & enjoyable for children.

Seems to have a lot more beans on toast than before?

The menu is created with great detail & thought to ensure balance & nutrition. Also reflecting the season & reviewed regularly by the cook.

More info on changes would be helpful. Would like more information on this?

Menus are displayed on all information boards & can be sent to parents as required. Whenever they are updated they are resent to parents.

9. La Maternelle is well led & managed

Strongly Agree – 53%	Agree – 38%	Disagree – 4%	Strongly disagree	Can't comment – 5%
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The La Maternelle Senior Management team consists of Becky, who manages the setting each day for the whole day to ensure consistency for parents. Becky has managed the setting since opening (March 2016).

The rest of management team consists of Sian (Quality & Development Manager), Vicki (Owner/Early Years Teacher), Claire (Owner), Peter & Will (Operations Managers), newly appointed Assistant Managers (Hannah, Rebecca & Jodie) who are all dedicated to continuing to provide high quality care for the children & families.

The continued development of the workforce is the main priority of the management team as the staff team is the heart of the setting. Therefore, it is vital staff in the team embody the ethos & values of La Maternelle. Something we feel has developed & evolved strongly over the last year. As a team we ensure effective leadership of the setting & are all committed to delivering high quality practice. We endeavor that there is always one or more members of the Senior Management supernumerary, supporting the day to day running of the Nursery & we are always looking to further develop the setting. Each member of the Senior Management Team has clearly defined roles & responsibilities but share the same vision for the ongoing development of the setting. We are committed to recruit, train & retain high quality staff. In a developing setting we have endeavored to ensure only necessary changes to the staff team but we are also dedicated to ensuring that we strive for the best possible care. Some changes in staff seem to have a negative impact on parents' perspective of the leadership & we endeavor to ensure this is kept to a minimum, but we are confident that the workforce has grown stronger & more experienced. We have also introduced a larger range of training for staff & feedback form staff indicates they feel well supported in their continued professional development.

Parent Quotes

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| <ul style="list-style-type: none"> It's a well-oiled machine. Nothing is missed. Leaders and managers are friendly and approachable. Issues are communicated quickly and effectively, and email enquiries are answered promptly. X has been fantastic. I appreciate timely invoices and always prompt responses. Y has been there to discuss my concerns in the past. The structure really seems to work. Always kept well informed of any changes | <ul style="list-style-type: none"> Y is wonderful and so helpful Y is lovely and always answers any queries. Emails from managing partners are always information. I always get a quick response. Everything always seems well organized The management are brilliant. Y is so helpful and lovely. Y is always welcoming and supportive. She know X well and that makes a huge difference. |
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Development points

The communication surrounding changes to key workers could be more forthcoming and informative

A lot of staff comes and go, can sometimes be unsettling for the children. Staff turnover is a slight worry and consistency is key

See comments in question 3

10. Overall, I am happy with the care and support my child gets at La Maternelle

Strongly Agree – 66%	Agree – 34%	Disagree	Strongly disagree	Can't comment 100%
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100% of parents continue to feedback that they are happy with the support & care they receive for their children

Parent Quotes

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| <ul style="list-style-type: none"> I couldn't think of anywhere else I would trust to look after X and give her all the tools for learning, care and support she gets We are both really happy with care/support. Very happy indeed Fantastic provision | <ul style="list-style-type: none"> Knowing X's safe, happy and well cared for is invaluable for 2 working parents Absolutely! It fantastic, evidenced by how happy X is at the end of his day X always comes home happy Couldn't be happier! |
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Development points

Would have preferred more consistency with Key person for X

See comments in question 3 & 9.

11. I would recommend La Maternelle to another parent or carer

Strongly Agree – 63%	Agree – 32%	Disagree	Strongly disagree	Can't comment – 5%
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We continue to receive new members to La Maternelle based on recommendations & this reputation is invaluable to us. Thank you to everyone for being so supportive.

Parent Quotes

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| <ul style="list-style-type: none"> Without question. I do this regularly! Absolutely, trying to get my other mum friends to see the error of their ways and move over! Lovely nursery with excellent and friendly staff Already have 😊 Very good nursery I have recommended to lots of other parents | <ul style="list-style-type: none"> 100% the focus on development is superb, the food and resources are great and staff are brilliant!!! Fantastic place and wonderful staff, X always has a wonderful time I have recommended La Maternelle to a friend and her children start in August |
|---|---|

La Maternelle might be even better if...		
Confident in leaving X at La Maternelle without the slightest concern.	Couldn't ask for a better nursery	Can't think of anything right now, great job everyone!
We are very happy at this point!	Nothing, everything is great	Fantastic place, lovely staff, can't fault anything

Suggestions/comments that will be fed into Setting Evaluation	
<p>Teaching & Learning</p> <ul style="list-style-type: none"> • More updates on Tapestry • We've enjoyed the reading challenges etc. set to do at home, more of these would be great (or similar) • Maybe some leaflets for key development areas when the children reach these points e.g. supporting fussy eating/toilet training/behavioral changes • There was more information about progress. • Sometimes I don't find it that easy to track progress – get told everything is ok but maybe some more specifics. • Tapestry could be updated more throughout the day. <p>Food</p> <ul style="list-style-type: none"> • Portion sizes of meals need to be bigger • Maybe increase your range of meals. • The care taken to the food menu was maintained to its original level, it has dropped in quality. 	<p>Staff</p> <ul style="list-style-type: none"> • Consistency of staff • Key People were more consistent <p>Other</p> <ul style="list-style-type: none"> • You could open another nursery locally. My friends could not find places for their kids. • There was somewhere to leave our prams that was covered for those that walk to nursery • If the door was answered sooner as sometimes wait a while • More days out • More walks/outings during the day • Trips to Wheelock farm or to see animals • They did photos • Decaf tea and coffee on offer at the breakfast station <p>Sessions</p> <ul style="list-style-type: none"> • There is a little more flexibility on booking extra sessions (e.g. more capacity) • They re-looked at Pre-School hours. Family life/more accommodating to shift workers. • Offered a school day option

Any further comments	
<ul style="list-style-type: none"> • Thank you for asking our opinion, we hope this helps. • Really happy with La Maternelle • Thank you for all of your hard work and support so far, and for making X feel so welcome – it has really helped her to settle in and continue developing. 	<ul style="list-style-type: none"> • Keep up the good work – X is looking forward to joining next year! • Thank you for being wonderful! • We are so pleased our girls have settled in so well <p>Love La Maternelle and all staff, thank you</p>

Setting Evaluation & Development
<p>We are continually enthusiastic & proactive to ensure that we continue to develop La Maternelle. Therefore, we use this information from parents alongside information from the views of the children, staff & management team to feed into our 'Self Evaluation' & then set targets to continue to develop the setting & practices over the next academic year. A separate e mail was sent in May to share with parents the developments within the setting.</p>
<p>At present see below some of our priorities for development during this academic year (2018.2019) The full setting development plan is currently being brought together, incorporating the voice of children, parents & the team & will be displayed in the entrance hall.</p>

- Parent Tapestry Drop In to support parents with using the APP
- Adding decaf tea & coffee into the breakfast station
- Focus on supporting children's development of self-regulation and empathy
- Develop children's transition into nursery
- Further develop children's understanding and involvement in their health

- Updating the observation system • Look at different trips locally.
- Continue to build relationships with the home for the elderly with regular visits.
- Focus monthly parent choice questions on two aspects of learning in order to provide information in areas parents feel less confident
- Creating a pram store outside for Parents/Carers.
- More emphasis on reaching out to parents in various job roles and from different cultures to share information with children to develop their understanding of the wider community.